



# HUMMINBIRD®

## ONE YEAR LIMITED WARRANTY & SERVICE POLICY INFORMATION

### Humminbird® 1-Year Limited Warranty

We warrant the original retail purchaser that products made by Humminbird® have been manufactured free from defects in materials and workmanship. This warranty is effective for one year from the date of original retail purchase. Humminbird products found to be defective and covered by this warranty will be repaired or replaced free of charge at Humminbird's option and returned to the customer freight prepaid. Humminbird's sole responsibility under this warranty is limited to the repair or replacement of a product that has been deemed defective by Humminbird. Humminbird is not responsible for charges connected with the removal of such product or reinstallation of replaced or repaired parts; or shipping charges to the factory or authorized service center [if outside the U.S.].

This warranty does not apply to a product that has been:

- Improperly installed;
- Used in an installation other than that recommended in the product installation and operation instructions, including commercial activities;
- Damaged or has failed because of an accident or abnormal operation;
- Repaired or modified by entities other than Humminbird.

Please retain your original receipt as a proof of the purchase date. This will be required for in-warranty service.

**THIS WARRANTY IS EXPRESSLY IN LIEU OF ANY OTHER WARRANTIES, OBLIGATIONS OR LIABILITIES ON THE PART OF HUMMINBIRD AND WILL BE THE CUSTOMER'S EXCLUSIVE REMEDY, EXCEPT FOR ANY APPLICABLE IMPLIED WARRANTIES UNDER STATE LAW WHICH ARE HEREBY LIMITED IN DURATION TO ONE YEAR FROM THE DATE OF ORIGINAL PURCHASE. IN NO EVENT WILL HUMMINBIRD BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY RELATING TO THE PRODUCTS.**

Some states do not allow limitations on an implied warranty, or the exclusion of incidental or consequential damages, so the above exclusions may not apply to you. You may also have other rights, which vary from state to state.

### Humminbird Service Policy

Even though you'll probably never need to take advantage of our incredible service policy, it's good to know that we back our products this confidently. We do it because you deserve the best. We will make every effort to repair your unit within three business days from the receipt of your unit at our factory. This does not include shipping time to and from our factory. Units received on Friday are typically shipped by the following Wednesday, units received Monday are typically shipped by Thursday, etc.

All repair work is performed by factory-trained technicians to meet exacting factory specifications. Factory-serviced units go through the same rigorous testing and quality control inspections as new production units.

After the original warranty period, a standard flat rate service charge will be assessed for each repair [physical damage and missing parts are not included]. Any repairs made after the original warranty will be warranted for an additional 90 days after service has been performed by our factory technicians. You can contact Humminbird Technical Support or visit our Web site to verify the flat rate repair fee for your product [visit the Product Support section]:

<http://www.humminbird.johnsonoutdoors.com>

We reserve the right to deem any product unserviceable when replacement parts are no longer available or impossible to obtain. This Service Policy is valid in the United States only. This applies only to Humminbird products returned to our factory in Eufaula, Alabama. This Service Policy is subject to change without notice.

#### DOMESTIC (USA) CUSTOMERS:

#### PLEASE DO NOT RETURN THIS PRODUCT TO STORE FOR SERVICE

For all technical issues please visit our Help Center at <https://humminbird-help.johnsonoutdoors.com/hc/en-us>.

Please reference product serial number and model number when contacting Humminbird.

### Returning your Unit for Service

Before sending your unit in for repair, please contact Humminbird Technical Support to obtain a Repair Authorization Number for your unit.

#### NOTE

Please do not return your Humminbird to the store for service.

Contact Humminbird Technical Support through our Help Center at <https://humminbird-help.johnsonoutdoors.com/hc/en-us> to obtain the Return Authorization Number. Please have your product model name and serial number available before contacting Technical Support.

#### For IN-WARRANTY service, complete the following steps:

- Obtain a Repair Authorization Number from Humminbird Technical Support.
- Tag product with your name, street address, phone number, and your assigned Repair Authorization Number.
- Include a brief written description of the problem.
- Include a copy of your receipt [to show proof and date of purchase].
- Return product freight prepaid to Humminbird, using an insured carrier with delivery confirmation.

#### For OUT-OF-WARRANTY service, complete the following steps:

- Obtain a Repair Authorization Number from Humminbird Technical Support.
- Include payment in the form of credit card number and expiration date, or a money order. Please do not send cash.
- Tag product with your name, street address, phone number, and your assigned Repair Authorization Number.
- Include a brief written description of the problem.
- Return product freight prepaid to Humminbird, using an insured carrier with delivery confirmation.

#### WARNING

Disassembly and repair of this electronic unit should only be performed by authorized service personnel. Any modification of the serial number or attempt to repair the original equipment or accessories by unauthorized individuals will void the warranty.

### Contact Humminbird

Contact Humminbird Technical Support through our Help Center at <https://humminbird-help.johnsonoutdoors.com/hc/en-us> or by writing to the address below:

Humminbird Service Department  
678 Humminbird Lane  
Eufaula, AL 36027 USA